IRWIN ELECTRIC MEMBERSHIP CORPORATION

POLICY NO. 704 **Date: October 28, 2026**

WEBSITE PRIVACY POLICY

OBJECTIVE

This Privacy Policy describes how Irwin EMC ("we," "us," or "our") collects, uses, shares, and protects the personal information of individuals ("you" or "users") who visit our website www.irwinemc.com ("website"). We are committed to respecting and protecting your privacy. By using our website, you agree to the terms and conditions of this Privacy Policy.

POLICY

Information We Collect

Personal Information

We may collect personal information such as your name, email address, postal address, phone number, and any other information you voluntarily provide to us when you interact with our website, such as when you apply for service or fill out a form.

Usage Information

We may automatically collect certain information about your use of our website, including your IP address, browser type, operating system, referring website, pages visited, and the dates and times of your visits.

Cookies and Tracking Technologies

We may use cookies, web beacons, and similar tracking technologies to collect information about your interactions with our website. This information may be used to enhance your experience, analyze trends, and administer the Website.

Use of Information

We use the information we collect for the following purposes:

To provide and improve our services, products, and Website functionality, to personalize your experience and customize the content and offerings on our website, to communicate with you, respond to your inquiries, and provide customer support, to send you promotional materials, newsletters, and other updates if you have opted to receive them, to analyze and understand how users interact with our website and to monitor and

prevent any potential security breaches or unauthorized activities, and to comply with applicable laws, regulations, or legal processes.

Sharing of Information

We may share your personal information with third parties in the following circumstances: With service providers and business partners who assist us in operating our website, providing services to you, or conducting our business operations. With law enforcement agencies, governmental authorities, or other third parties if required to do so by law or in the good faith belief that such disclosure is necessary to comply with legal obligations or protect our rights, safety, or property, or the rights, safety, or property of others.

In connection with a merger, acquisition, or sale of all or a portion of our assets, where personal information may be among the transferred assets.

Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, use, alteration, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Third-Party Links

Our website may contain links to third-party websites or services that are not owned or controlled by us. We are not responsible for the privacy practices or content of such third-party websites. We encourage you to review the privacy policies of those websites before providing any personal information.

Children's Privacy

Our website is not directed to individuals under the age of 18. We do not knowingly collect personal information from children under 18. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us, and we will delete such information from our systems.

Changes to the Privacy Policy

We may update this Privacy Policy from time to time. The most current version will be posted on our website with the effective date. Your continued use of our website after the posting of any modifications constitutes your acceptance of the revised Privacy Policy.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at info@irwinemc.com.

Please note that this Privacy Policy applies only to our website and does not cover any offline or third-party websites or services.